

Rooftop Housing – Customer Census Prize Draw

Terms and conditions:

1. By entering the prize draw, you are agreeing to these terms and conditions.
2. The prize draw is being run by Rooftop Housing Group Limited (Rooftop).
3. The prize draw is free to enter.
4. The decision of Rooftop regarding any aspect of this prize draw is final and binding and no correspondence will be entered into about it.
5. Rooftop reserves the right to amend, alter or terminate this promotion at any time due to circumstances beyond its control. Anyone found abusing or breaching the spirit of this promotion will be prevented from participating in any further promotional activity.
6. Rooftop does not accept any liability for any damage, loss, injury, or disappointment suffered by any entrants, as a result of either participating in the prize draw or being selected for a prize.

Eligibility to enter:

1. The prize draw is only open to customers of Rooftop.
2. In entering the prize draw, you confirm that you are eligible to do so and eligible to claim any prize you may win.
3. A maximum of one entry per individual is permitted.

How to enter:

1. Every customer who completes their entry on the customer census (either by electronic survey or a paper copy) before 1st January 2023 will be included in the draw. Entries received after 31st December will not be included in the draw.
2. Rooftop does not accept responsibility if the contact details provided by customers are incomplete or inaccurate.

The prize:

1. The prize is a payment of £250. Prizes will be drawn the week of the 15th January to allow for customers that post their census.
2. Winners will be drawn at random.
3. The prizes are non-exchangeable and non-transferable.

Winner announcement:

1. The winners will be notified during the week of 15th of January by email and / or phone (depending on customers' contact details and preferences).
2. Rooftop will attempt to contact each customer 3 times.
3. If the winners do not respond within 10 working days, they will lose their right to the prize, and Rooftop reserves the right to select and notify a new winner.

Data protection and publicity:

1. You consent to any personal information you provide in entering the prize draw being used by Rooftop for the purposes of administering the prize draw, and for those purposes as defined within our Privacy Statement.
2. The details of the winning participants will be posted on our website once all prizes have been claimed.
3. All personal information shall be used in accordance with Rooftop's Privacy Statement, which is published on our website: <https://www.rooftopgroup.org/legal/privacy-policy>.
4. Rooftop reserves the right to cancel the prize draw, or amend these terms and conditions at any time, without prior notice.

Promoter: Rooftop Housing Group Limited. Regulator of Social Housing number L4404.